gs	Team Cadence	Progress Check	One-on-One	Action Review	Governance
Cadence Meetings	Weekly Team Meeting Daily Huddle Working Session	Project Status Update Portfolio Review Stakeholder Update	Manager One-on-One Coaching Session Mentoring Session "Catching Up"	Retrospective Win/Loss Review Pre-Surgery Meetings	Board Meeting Quarterly Strategy Refresh Client QBR
gs	Idea Generation	Planning	Workshops	Problem Solving	Decision Making
Catalyst Meetings	Solution Brainstorm Ad Campaign Ideas Requirements Brainstorm	Project Planning Product Planning Campaign Planning Event Planning	Design Workshop Team Building Value Stream Mapping Kickoff Chartering	Root-Cause Resolution Incident Response Plan Reset	Strategic Opportunity Candidate Selection Final Approval
			Sensemaking	Introductions	Issue Resolution
	The Taxonomy of Business Meetings  Congenial Meetings				
	Business	onomy of Meetings al Meetings	Investigations Informational Interview Market Research User Testing Discovery	Sales Call First Interview New Hire Introduction Investor Pitch	Support Escalation Contract Negotiation Dispute Resolution
	Business	onomy of Meetings al Meetings Meetings	Investigations Informational Interview Market Research User Testing Discovery  Community of	First Interview New Hire Introduction	Contract Negotiation
	Business Congeni Formal N	vicetings	Informational Interview Market Research User Testing Discovery	First Interview New Hire Introduction Investor Pitch	Contract Negotiation Dispute Resolution

# **The Cadence Meetings**

Meetings with known participants and predictable patterns used to review work, renew connections, and refine plans.



Meeting Type	Intention	Format and Expected Participation Profile
Team Cadence	<ul> <li>Ensure group cohesion</li> <li>Drive execution</li> <li>Examples</li> <li>the Weekly Team Meeting</li> <li>the Daily Huddle</li> <li>the Shift-Change Meeting</li> <li>a Regular Committee Meeting</li> </ul>	<ul> <li>Manager or team member led</li> <li>Collaborative engagement</li> <li>Relationship quality important</li> <li>Regularized, often ritualized</li> <li>Surprises tolerated but not encouraged</li> </ul>
Progress Checks	<ul> <li>Maintain project momentum</li> <li>Ensure mutual accountability</li> <li>Examples</li> <li>the Project Status Meeting</li> <li>the Client Check-In</li> <li>the Portfolio Performance Review</li> </ul>	<ul> <li>Led by a project lead</li> <li>Structured engagement</li> <li>Relationship quality less important</li> <li>Structure varies by team and project</li> <li>Surprises unwelcome</li> </ul>
One-on-Ones	<ul> <li>Career and personal development</li> <li>Individual accountability</li> <li>Relationship maintenance</li> <li>Examples</li> <li>the Manager-Employee One-on-One</li> <li>a Coaching Session</li> <li>a Mentorship Meeting</li> <li>the "Check In" with a Stakeholder</li> </ul>	<ul> <li>Led by either party</li> <li>Conversational engagement</li> <li>Relationship quality critical</li> <li>Very loosely formatted: conversational</li> <li>Surprises neither sought nor discouraged</li> </ul>
Action Reviews	<ul> <li>Learning: gain insight</li> <li>Develop confidence</li> <li>Generate recommendations for change  Examples</li> <li>Project and Agile Retrospectives</li> <li>After Action Reviews and Before Action Reviews (Military)</li> <li>Pre-Surgery Meetings (Healthcare)</li> <li>Win/Loss Review (Sales)</li> </ul>	<ul> <li>Led by a team lead</li> <li>Highly structured engagement</li> <li>Relationship quality important</li> <li>Structure varies by team and project</li> <li>Meetings may be very ritualistic</li> <li>Serendipity expected in the form of lessons learned</li> </ul>
Governance Cadence	<ul> <li>Strategic definition and oversight</li> <li>Regulatory compliance and monitoring</li> <li>Relationship maintenance</li> <li>Examples</li> <li>Board Meetings</li> <li>Quarterly Strategic Reviews</li> <li>QBR (a quarterly review between a vendor and client)</li> </ul>	<ul> <li>Chair led</li> <li>Structured and collaborative engagement</li> <li>Relationship quality less important</li> <li>Strong governing rules</li> <li>Surprises unwelcome</li> </ul>

# **The Catalyst Meetings**

Meetings with participants and patterns customized to fit the need, designed to create change.



Meeting Type	Intention	Format and Expected Participation Profile
Idea Generation	<ul> <li>Create a whole bunch of ideas Examples</li> <li>Ad Campaign Brainstorming Session</li> <li>User Story Brainstorm</li> <li>Fundraising Brainstorm</li> </ul>	<ul> <li>Led by a facilitator or group leader</li> <li>Collaborative engagement</li> <li>Relationship quality less important</li> <li>Loosely structured, abides by the governing rules for brainstorming</li> <li>Serendipity is the point</li> </ul>
Planning	<ul> <li>Create plans</li> <li>Secure commitment to implementing the plans</li> <li>Examples</li> <li>Event Planning</li> <li>Campaign Planning (Marketing)</li> <li>Product Roadmap Planning</li> </ul>	<ul> <li>Led by a team lead</li> <li>Collaborative engagement</li> <li>Relationship quality less important</li> <li>Structure varies by team and project</li> <li>Serendipity invited, but not a focus</li> </ul>
Workshops	<ul> <li>Group formation</li> <li>Commitment and clarity on execution</li> <li>One or more tangible results; real work product comes out of workshops</li> <li>Examples</li> <li>Project, Program and Product Kickoffs</li> <li>Strategic Planning Workshop</li> <li>Design Workshop</li> <li>Value Stream Mapping</li> <li>Team Building Workshop</li> </ul>	<ul> <li>Led by a facilitator</li> <li>Structured collaborative engagement</li> <li>Relationship quality less important</li> <li>Bespoke meeting design</li> <li>Highly planned and organized</li> <li>Serendipity a goal</li> </ul>
Problem Solving	<ul> <li>Find a solution to a problem</li> <li>Secure commitment to enact the solution</li> <li>Examples</li> <li>Incident Response</li> <li>Strategic Issue Resolution</li> <li>Major Project Change Resolution</li> </ul>	<ul> <li>Led by a team leader</li> <li>Structured collaborative engagement</li> <li>Relationship quality matters, but safety in the conversation is more important than long-standing relationships</li> <li>Structured and formalized</li> <li>Serendipity the point</li> </ul>
Decision Making	<ul> <li>A documented decision</li> <li>Commitment to act on that decision</li> <li>Examples</li> <li>New Hire Decision</li> <li>Go/No-Go Decision</li> <li>Logo Selection</li> <li>Final Approval of a Standard</li> </ul>	<ul> <li>Led by a team leader, chair, or facilitator</li> <li>Structured collaborative engagement</li> <li>Relationship quality important; safety in the conversation needs to be established</li> <li>May be formally structured or not</li> <li>Surprise unwelcome; everyone is expected to arrive fully prepared</li> </ul>

# The Learn and Influence Meetings

Efforts to learn, evaluate and influence, these meetings are between an "Us" and a "Them" with information to share and questions to resolve.



Meeting Type	Intention	Format and Expected Participation Profile
Sensemaking	<ul> <li>To learn information that can inform later action</li> <li>Examples</li> <li>Informational Interviews</li> <li>Project Discovery Meetings</li> <li>Incident Investigations</li> <li>Market Research Panels</li> </ul>	<ul> <li>Led by an interviewer or group lead</li> <li>Conversational engagement</li> <li>Relationship quality less import to success; rapport matters more</li> <li>Governing rules for privacy, information use</li> <li>Question-Answer format</li> <li>Serendipity welcome</li> </ul>
Community of Practice	<ul> <li>Topic-focused exchange of ideas</li> <li>Relationship development</li> <li>Examples</li> <li>The Monthly Safety Committee Meeting</li> <li>The Project Manager's Meetup</li> <li>The Lunch-n-Learn</li> </ul>	<ul> <li>Led by an organizer or committee leaders</li> <li>Conversational and passive engagement</li> <li>Relationship quality less important</li> <li>Format varies by topic and group; usually includes time for networking</li> <li>Serendipity welcome</li> </ul>
Introductions	<ul> <li>Learn about each other</li> <li>Decide whether to continue the relationship <i>Examples</i></li> <li>the First Meeting Between Professionals</li> <li>the Sales Pitch</li> <li>the Sales Demo</li> <li>the First Meeting with a Potential Vendor</li> <li>the Investor Pitch</li> </ul>	<ul> <li>Led by the meeting organizer</li> <li>Conversational engagement OR structured engagement</li> <li>Relationship quality important; established in the meeting</li> <li>Format varies by topic and group</li> <li>Serendipity welcome</li> </ul>
Issue Resolution	<ul> <li>A new agreement</li> <li>Commitment to further the relationship</li> <li>Examples</li> <li>Incident Response</li> <li>Strategic Issue Resolution</li> <li>Major Project Change Resolution</li> </ul>	<ul> <li>Led by a team leader</li> <li>Structured collaborative engagement</li> <li>Relationship quality important; safety in the conversation is more important than relationships</li> <li>Structured and formalized</li> <li>Serendipity the point</li> </ul>
Training	<ul> <li>To transfer knowledge and skills Examples</li> <li>Client Training on a New Product</li> <li>New Employee On-Boarding</li> <li>Safety Training</li> <li>Seminars</li> </ul>	<ul> <li>Participants assigned</li> <li>Led by the trainer</li> <li>Structured participation required</li> <li>Relationship quality unimportant</li> <li>Varies: Presentation followed by Q&amp;A or a series of exercises</li> <li>Surprises unwelcome</li> </ul>
Broadcasts	<ul> <li>To share information that inspires (or prevents) action</li> <li>Examples</li> <li>the All-Hands Meeting</li> <li>Webinars</li> </ul>	<ul> <li>Participants invited based on role or interest</li> <li>Led by the broadcaster</li> <li>Little to no participation expected</li> <li>Relationship quality unimportant</li> <li>Presentation optionally followed by Q&amp;A</li> <li>Surprises unwelcome</li> </ul>

# Additional Resources Available from Lucid Meetings

#### The MPMM Definitive Guide

Including the latest updates to the model, related blog posts, and downloads.

https://www.lucidmeetings.com/meeting-performance-maturity-model

#### Book

Where the Action Is: The Meetings that Make or Break Your Organization
Part 3 includes stories and examples of organizations operating at each level of performance maturity.

https://www.lucidmeetings.com/book

### **Blog**

https://blog.lucidmeetings.com

Over 200 in-depth articles, including:

- The Periodic Table of Meetings
- Effective Meeting Structure
- 55 million: A Fresh Look at the Number, Cost, and Effectiveness of Meetings
- How often should you meet?
   Selecting the right cadence for your team.

### **In-Depth Resources**

- The ROI of Effective Meetings (Calculators and Workbooks) <u>https://www.lucidmeetings.com/meeting-roi</u>
- The 16 Types of Meetings and Resources for Each <u>https://www.lucidmeetings.com/meeting-types/</u>
- 40+ Free Sample Meeting Agendas with Guidebooks https://www.lucidmeetings.com/templates
- Glossary of 200+ Meeting Terms https://www.lucidmeetings.com/glossary
- Public Talks, Workshops, Webinars, and Podcasts <u>https://www.lucidmeetings.com/events</u>

# For more information about workshops, diagnostics, training, and software, contact us at:

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